

New Partner Agency Orientation





welcome



About Us



VISION

Inspiring & encouraging our
community to end hunger and
help our neighbors thrive.

MISSION

To create hope & nourish lives
through a powerful hunger relief
network, while multiplying the
generosity of a caring community.



VALUES

Thank you for sharing our values:
Service | Integrity | Stewardship
Respect | Accountability
Collaboration | Diversity



Serving those in need in Central Florida's 7 counties:

- Brevard
- Lake
- Marion
- Orange
- Osceola
- Seminole
- Volusia



Second Harvest
Distributes Food Across a
7 COUNTY
SERVICE AREA

Second Harvest Locations

Orlando

Ocala



Mercy Kitchen

Daytona Beach

Melbourne





MEMBER OF

FEEDING[®]

AMERICA

THE HUNGER PICTURE

IN CENTRAL FLORIDA



Second Harvest
FOOD BANK
OF CENTRAL FLORIDA

FEEDHOPENOW.ORG



531,710 people
face hunger in our community.



1 in 8
people experiences
hunger.



1 in 6 kids
faces hunger
every day.

MISSION

Our mission is to create hope and nourish lives through a powerful hunger relief network, while multiplying the generosity of a caring community.

DID YOU KNOW?

300,000
meals are provided
to kids, families and
seniors daily across
Central Florida.



154,500
kids in our
community
experience food
insecurity.





Second Harvest Food Bank of Central Florida is a private, nonprofit organization that collects, stores and distributes donated food to more than 870 **feeding partners** in seven Central Florida counties: Brevard, Lake, Marion, Orange, Osceola, Seminole and Volusia.

Last year, with the help of numerous donors, volunteers and a caring, committed community, the food bank distributed enough food for 82 million meals to partner programs such as food pantries, soup kitchens, women's shelters, senior centers, day care centers and Kids Cafes.

HOW THE FOOD FLOWS



**Farms, Retailers
& Food Donations**



**Second Harvest
Food Bank**



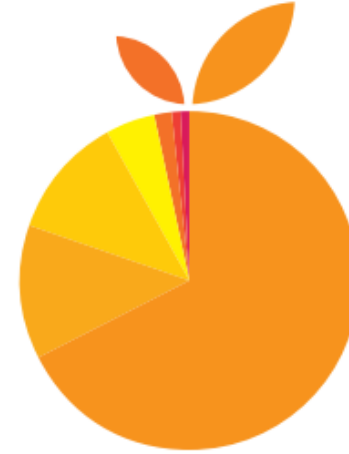
**Partner Feeding
Programs**



**Kids, Families
& Seniors**



| | |
|----------------------|--------|
| ● Retail/Wholesale | 33.94% |
| ● Purchased Food | 20.06% |
| ● Food Manufacturers | 16.62% |
| ● USDA/Government | 14.19% |
| ● Farmers/Growers | 12.49% |
| ● Food Drives | 2.71% |



| | |
|-----------------------------|--------|
| ● Emergency Food Pantries | 66.17% |
| ● Day Care/Youth Programs | 12.94% |
| ● Residential/Rehab Centers | 8.79% |
| ● Multi-Service Providers | 7.30% |
| ● Emergency Shelters | 1.82% |
| ● Soup Kitchens | 1.66% |
| ● Senior Programs | 1.33% |



How we can feed those who are food insecure?

What is the difference between a food bank and food pantry?

- **A food bank is a non-profit that safely stores millions of pounds of food that will soon be delivered to local food programs, like a food pantry. Food banks are all different sizes. Some are very large - more than 25 of our food banks are double the size of an average wholesale club. Regardless of size, the food they store is donated from local neighbors, retailers, grocery stores, and restaurants. Feeding America also helps connect our network to additional resources, including food.**
- **A food pantry is a distribution center where hungry families can receive food. Supplied with food from a food bank, pantries feed hundreds of people per week! Because every community is different, there are many different types of pantries.**



Partner Agency Support Team

Agency Relations Leadership Team



Patti DeLaCruz
Director of Agency
Relations



William Linaja
Agency Relations
Lead



Bill Collins
Chief Operating
Officer

Agency Relations Coordinators



**Pablo Rivera-
Luna
Osceola &
Orange**



**Nicole Gingras
Brevard & East
Orange**



**Gail Strickland
Marion & Lake**



**Adam Harris
Seminole
and West
Orange**

Agency Relations Support Team



Nia Teele



Eli Valentin



Jenny Nates Kirby



Sheridon Chaney



2025 Operations Warehouse Support Team



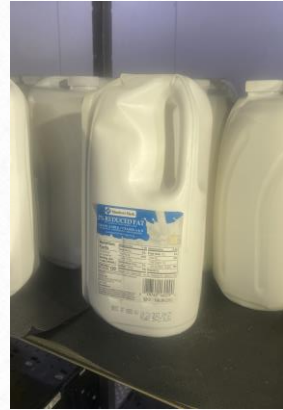
ICE BREAKERS



Shopping



Meat @ .19c per lb.



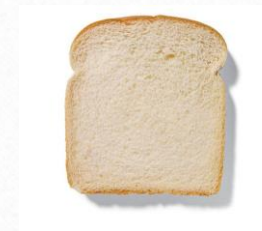
Dairy @ .19c per lb.



**Cans & Dry @
.19c per lb.**



Produce-No Cost



**Bread & Pastries
No Cost**



Misc. – No Cost

Donated Product Available in the Agency Mart

Power Purchase Items (PUR)

Second Harvest has the ability to purchase food in bulk usually for a lower cost than most retailers.

Agencies can order these items online to restock their pantries with items that are rarely donated.





If an agency receives spoiled/or damaged PUR food that cannot be distributed, please take photos of the product and report to Second Harvest for next steps.



SHFB reserves the right to limit the amount and type of product the agency may receive.

SHFB has the right to adjust the agency's order accordingly and limits on products may be necessary due to inventory.

Non-Food

Non-Food Items



- All Non-Food Items must be distributed to those in need in the community and should not be used for personal use.
- Most donated items are .19 a pound
- Must have a current Florida Tax Exempt Certificate on file at the food bank.

Let's Talk Produce!



VectorStock®

VectorStock.com/16382623

Fresh From Farmers or Distribution Centers

Often optimum quality---
2-week shelf life -



From Retail Store

Mixed freshness and
quality---for immediate use



Shopper Training

- All agencies that shop at the Second Harvest Warehouse shall ensure all shoppers have completed the current SHFB Authorized Shopper Training.
- Only Authorized Shoppers will be allowed to receive food in the mart.
- During each shopping appointment, agencies may have no more than 2 authorized shoppers in the Agency Mart and 2 loaders in the Agency loading dock area.





Shopping 101 and Warehouse Tour



Any Questions

A 3D rendering of the word 'WHO?' in a bold, sans-serif font. The letters are white with a thick red outline and are set against a white background. The text is slightly angled, giving it a three-dimensional appearance. The letters are positioned on a white surface that reflects them slightly. The entire image is framed by a thin green border, and the background of the slide is a light brown, textured surface.

WHO?

is Hungry?

Food Insecurity in Central Florida

| County, State | Overall Food Insecurity Rate | Ratio (1 in X) Overall | # of Food Insecure Persons Overall |
|--------------------------|------------------------------|------------------------|------------------------------------|
| Osceola County, Florida | 13.7% | 7 | 53,750 |
| Volusia County, Florida | 13.4% | 7 | 74,900 |
| Orange County, Florida | 12.4% | 8 | 177,180 |
| Lake County, Florida | 12.0% | 8 | 46,600 |
| Brevard County, Florida | 12.1% | 8 | 73,940 |
| Seminole County, Florida | 11.2% | 9 | 53,020 |
| Marion County, Florida | 13.8% | 7 | 52,320 |



ALICE
Population

Central Florida's ALICE Population

- Of Florida's 8,533,422 households in 2021...
- 13% earned below the Federal Poverty Level (FPL)
- **32% were ALICE**, in households that earned above the FPL but not enough to afford the basics in the communities where they live
- Together, **45% of households in Florida were below the ALICE Threshold** (poverty + ALICE divided by total households)



**Childhood
Hunger**

Potential Causes of Childhood Hunger



Low family incomes

Although parents and caregivers work hard to provide for their children, low wages make it difficult to have enough money to buy food.



Lack of affordable housing

Despite budgeting and saving, the high cost of housing can make it difficult for families with children to afford food and rent.



Racism and discrimination

Black people, Latinos, and Native Americans are more likely to face barriers to getting food.

Childhood Hunger in Central Florida

| County, State | Child Food Insecurity Rate | Ratio (1 in X) Children | # of Food Insecure Children |
|--------------------------|----------------------------|-------------------------|-----------------------------|
| Osceola County, Florida | 17.6% | 6 | 16,660 |
| Volusia County, Florida | 19.3% | 5 | 18,820 |
| Orange County, Florida | 18.9% | 5 | 58,390 |
| Lake County, Florida | 17.6% | 6 | 12,920 |
| Brevard County, Florida | 16.8% | 6 | 18,560 |
| Seminole County, Florida | 14.1% | 7 | 13,810 |
| Marion County, Florida | 21.8% | 5 | 15,340 |

1 in 5 older adults



experience at *least* one of the following:



Food
insecurity



Skipped
meals



Difficulty
paying
bills



Medication
cut-backs



Dissatisfaction
with
finances

Senior Hunger



Potential Causes of Senior Hunger

There are many reasons why seniors are at higher risk for hunger:

Health conditions

Seniors are more likely to have chronic health conditions that make cooking and grocery shopping difficult.

Transportation problems

Many seniors don't have access to transportation, making it more difficult to get to grocery stores or food pantries.

Fixed income

Seniors often have limited income, making it difficult to afford food and other expenses like rent and medicine.

Social isolation

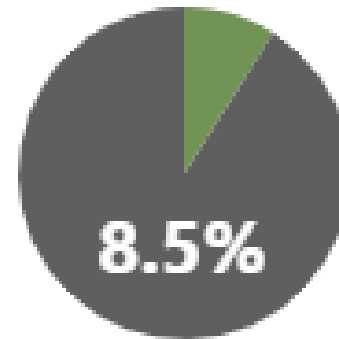
Seniors who live alone may not have family or caregivers who can help them with grocery shopping and cooking.

Senior Hunger in Central Florida

2021 Food Insecurity In Florida

FOOD INSECURE POPULATION (SENIOR-60-PLUS) IN FLORIDA

527,979





**Veteran
Support**

Veteran hunger facts

1 in 9

working-age veterans are
food insecure.

24%

of active-duty service
members were food insecure
in 2020.

1.2

million low-income veterans
use SNAP (formerly known
as food stamps).

Potential Causes of food insecurity for veterans

- Low-income jobs
- Trouble finding work
- Impact of military service



**People
Experiencing
Homelessness**



Facts about those experiencing homelessness

- **Numbers are increasing: On any given night, there are over 600,000 individuals experiencing homelessness in the U.S.**
- **One-quarter of those are children.**
- **Domestic violence can contribute to homelessness.**
- **Many veterans are facing homelessness.**
- **In some states, homelessness is a crime.**
- **Many people experiencing homelessness have a job.**

A photograph of a homeless encampment. In the foreground, a person is sleeping on a green tarp on the ground, covered by a red and black sleeping bag. To their right, another person is sitting on a brown couch, wearing blue jeans and sneakers. In the background, there are more people, blankets, and a small American flag. The scene is outdoors, possibly on a street or in a park area.

Factors Influencing Homelessness in 2024

Economic disparities

Housing affordability

End of COVID-era assistance

Influx of new neighbors moving in

Limited healthcare access

Who is hungry in Central Florida?

- It could be any one of us.
- Hunger does not discriminate.
- It can happen at any time.



Any Questions

The word "WHAT?" is rendered in large, bold, 3D block letters. The letters are white with a thick red outline and a red shadow on the bottom. They are set against a plain white background.

WHAT?

is Poverty, Hunger, and Food Insecurity?



Poverty

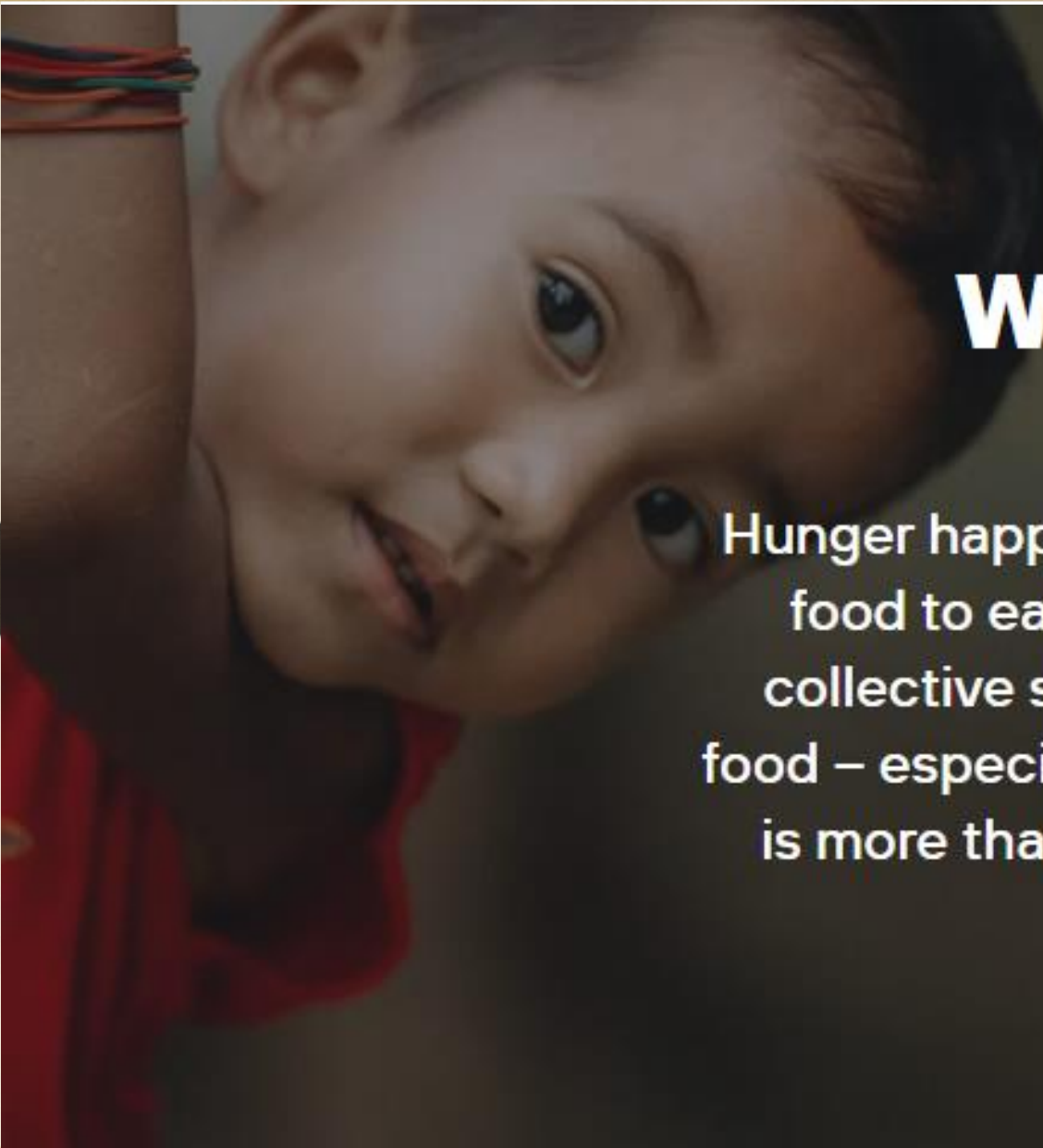
['pä-var-tē]

A state or condition in which a person or community lacks the financial resources and essentials for a minimum standard of living.

What is POVERTY?

When someone lives in poverty, their basic human needs cannot be met.

People and families who may go without proper housing, clean water, healthy food, and medical attention.



END HUNGER

What is Hunger?

SUMMARY

Hunger happens when people do not have enough food to eat. The main cause of hunger is not a collective shortage of food but rather access to food – especially nutritious food. Addressing hunger is more than just giving people enough calories.

3 MIN READ

Food insecurity

It's when people don't have enough to eat and don't know where or when their next meal will come from.



Hunger is a result of Food Insecurity



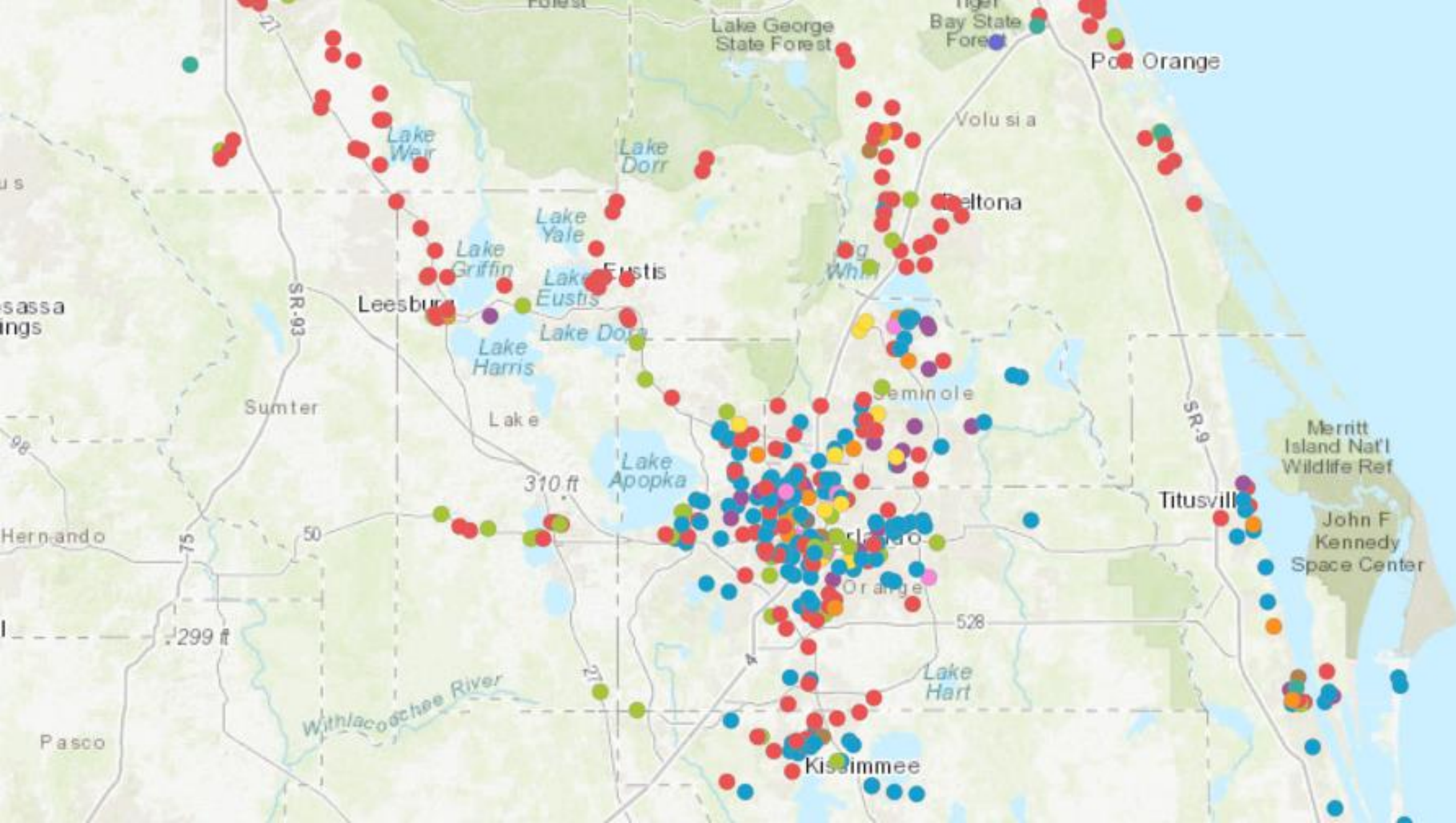
Any Questions



WHERE?

The image features the word "WHERE?" in large, bold, 3D red letters with a glossy finish. The letters are set against a plain white background. The word is slightly angled, giving it a three-dimensional appearance. The letters are red with a metallic sheen, and the question mark is also in the same style. The overall composition is simple and direct, focusing on the question itself.

are people hungry?



The image features the word "WHEN?" in large, bold, 3D letters. The letters are white with a thick red outline and are set against a plain white background. The letters have a slight shadow beneath them, giving them a three-dimensional appearance. The word is centered horizontally and occupies the upper half of the frame. On either side of the word, there is a dark grey horizontal bar that extends towards the left and right edges of the image.

WHEN?

can I receive food assistance in Central Florida?



Need food?

Second Harvest works with 625 feeding partners across seven Central Florida counties to distribute food to people facing hunger.

Always call before heading to a location.

Hours and location may vary.

Scan to find a food pantry or distribution near you.



Itilize yon telefon pou ou eskane kòd QR sa pou ou ka jwenn kote yo bay manje.

Eske ou bezwen manje?

Second Harvest travay ak 625 patnè nan sèt vil nan Central Florida ki ofri manje pou moun ki nan grangou.

Toujou rele oswa fè kontak ak kote yo bay manje yo avan ou ale.

Paske lokasyon ak lè yo ka chanje.

¿Necesita alimentos?

Second Harvest trabaja con 625 socios a través de los siete condados de la Florida Central para distribuir alimentos para las personas que están pasando hambre.

Siempre llame primero antes de dirigirse al lugar.

Las horas y los lugares pueden variar.

Escanee para encontrar un banco de alimentos cerca de usted.

Скануйте щоб знайти місце харчової допомоги поруч з вами.

Потрібна їжа?

Second Harvest працює з 625 партнерами по годуванню в семи округах Центральної Флориди для того щоб доставити їжу для потребуючих.

Завжди зателефонуйте до того, як відправитися на місце.

Години та місцезнаходження можуть відрізнятись.

FeedHopeNow.org/need_food | 407-295-1066
United Way Helpline: 2-1-1

NEED FOOD ASSISTANCE

[Home](#) » [Need Help?](#) » [We Can Help](#)

Food Locator

Please call before visiting to make sure that their hours & location has not changed.

Por favor asegúrese de llamar antes de visitar para asegurarse que las horas o ubicación no hayan cambiado.

FOOD FINDER:

[My Location](#)

411 Mercy Dr, Orlando, Florida, 328

SEARCH RADIUS

25 miles

[Reset](#)

Community Baptist Church

Days/Hours: 2nd Saturday 8am-10am, 4th Saturday 7am-10am (Regular Distribution) 9am-12pm Seniors only. On call for emergencies.

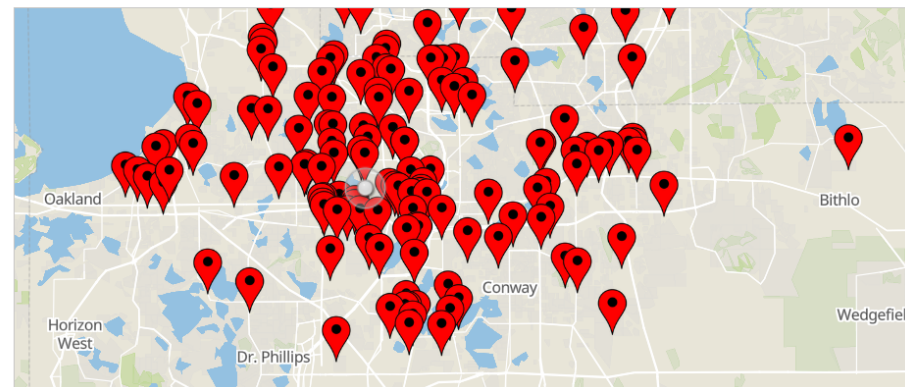
1.0 miles away

651 Campanella Avenue, FL, 32811

[\(407\)293-3100](tel:(407)293-3100)

[Show on Map](#)

[Directions](#)



Food Locator

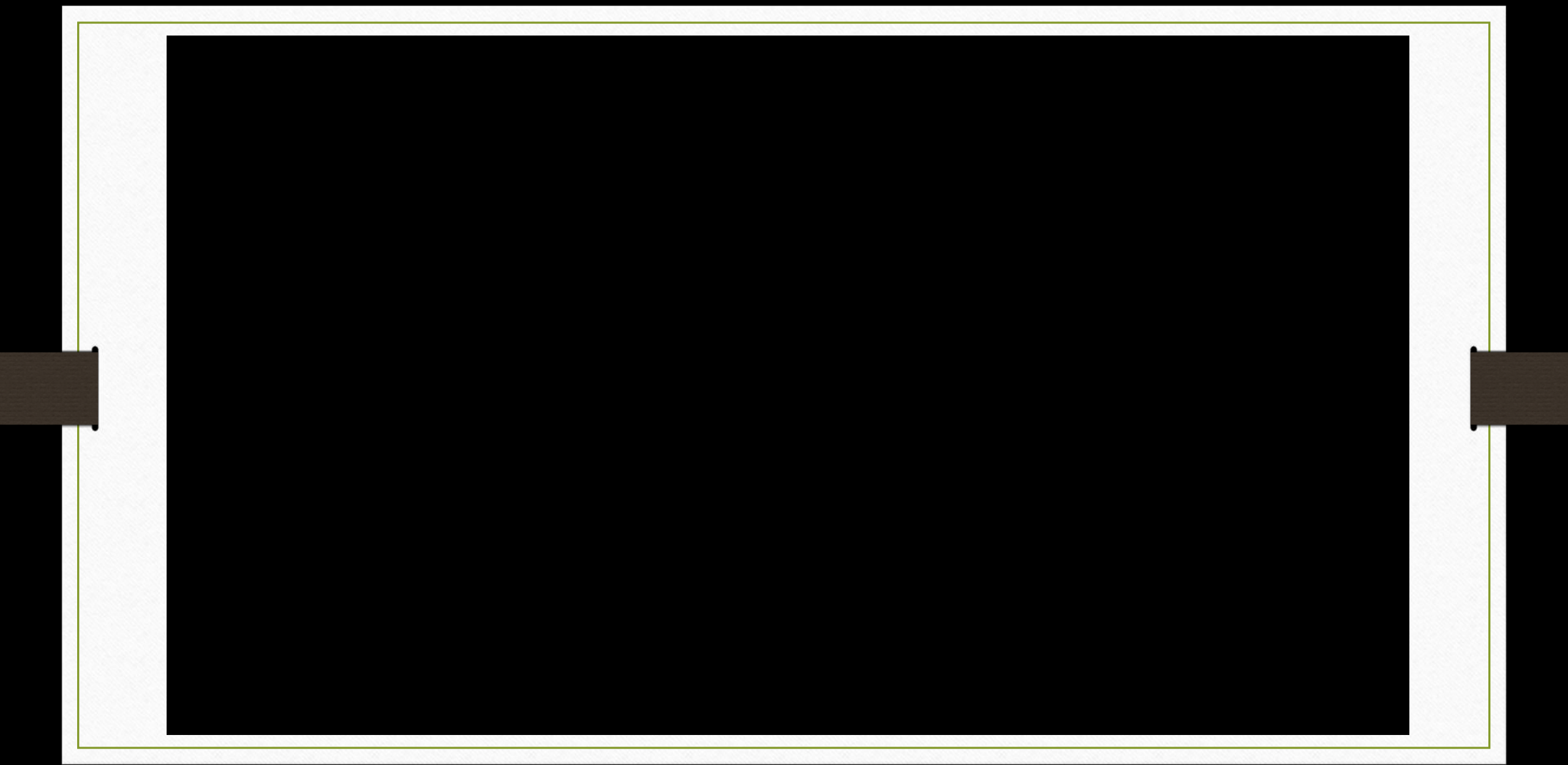


Any Questions

A large, 3D, red, glossy text graphic that reads "WHY?". The letters are thick and have a metallic, reflective finish. The text is set against a plain white background and casts a soft shadow on the surface below it. The entire graphic is framed by a thin green border, with black horizontal bars on the left and right sides.

WHY?

we need you to help FIGHT HUNGER!



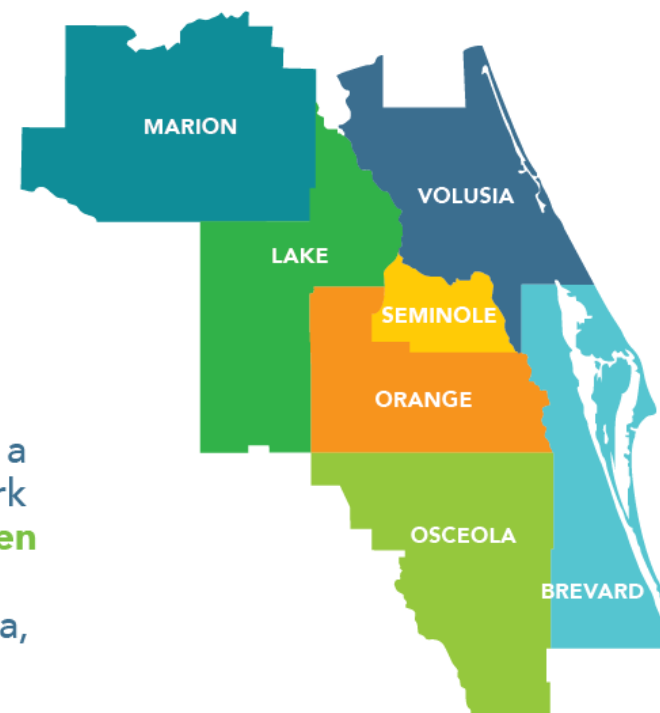


FEEDING CENTRAL FLORIDA

1 in 8 Central Floridians is facing the reality of hunger and food insecurity.

In fiscal year 2022/2023, Second Harvest Food Bank **provided 76 million meals** to families, kids and seniors.

Meals are distributed through a robust feeding partner network with **768 partners across seven counties**, including Brevard, Lake, Marion, Orange, Osceola, Seminole and Volusia.



770+ Feeding Partners

**550 Partner
Agencies**

**100 School
Pantries**

**120
Community
Partners**

PROVIDE FOOD TO FAMILIES IN NEED

PROVIDE ADDITIONAL RESOURCES

ADVOCATE FOR THOSE WHO CAN'T

WORK TOGETHER TO MAKE A DIFFERENCE

GIVE BACK TO THE COMMUNITY

FEEDING HOPE FIGHTING HUNGER



PARTNER AGENCIES:

**What does
fighting hunger
mean to you?**

The background of the slide is a collage of numerous colorful sticky notes in shades of blue, green, yellow, and pink. Each sticky note has a large, bold, black question mark drawn on it. The notes are scattered and overlapping, creating a vibrant and curious visual texture. A white rectangular box is centered over this background, containing the main text.

What is your WHY?

HOW?

Emergency Food Distribution serving the ENTIRE Community



Mobile Drop Distributions in the areas of need



Meal Programs



Residential Treatment Centers, Shelters and Group Homes



Mobile Pantry/Deliveries





Partner Agencies Supporting Schools



Any Questions

**Time for
a Break!**





Partnership Agreement (MOA)

| | | |
|---|--|------------------|
| <p>ONE MORE GENERATION CO 120 RED OAK DRIVE FAYETTEVILLE, GA 30214-0000</p> | <p>Contact Person: JASON A. KROTH Contact Telephone Number: (877) 829-5500 Accounting Period Ending: December 31 Public Charity Status: 509(a)(2) Form 990/990-EZ/990-N Required: Yes Effective Date of Exemption: May 15, 2017 Contribution Deductibility: Yes Addendum Applies: No</p> | <p>ID# 31666</p> |
|---|--|------------------|

Dear Applicant:

We're pleased to tell you we determined you're exempt from federal income tax under Internal Revenue Code (IRC) Section 501(c)(3). Donors can deduct contributions they make to you under IRC Section 170. You're also qualified to receive tax deductible bequests, devises, transfers or gifts under Section 2055, 2106, or 2522. This letter could help resolve questions on your exempt status. Please keep it for your records.

Organizations exempt under IRC Section 501(c)(3) are further classified as either public charities or private foundations. We determined you're a public charity under the IRC Section listed at the top of this letter.

Based on the information you submitted in your application, we approved your request for reinstatement under Revenue Procedure 2014-11. Your effective date of exemption, as listed at the top of this letter, is retroactive to your date of revocation.

If we indicated at the top of this letter that you're required to file Form 990/990-EZ/990-N, our records show you're required to file an annual information return (Form 990 or Form 990-EZ) or electronic notice (Form 990-N, the e-Postcard). If you don't file a required return or notice for three consecutive years, your exempt status will be automatically revoked.

If we indicated at the top of this letter that an addendum applies, the enclosed addendum is an integral part of this letter.

For important information about your responsibilities as a tax-exempt organization, go to www.irs.gov/charities. Enter "4221-PC" in the search bar.

Letter 947



Consumer's Certificate of Exemption
Issued Pursuant to Chapter 212, Florida Statutes

DR-14
R. 01/18

| | | | |
|--------------------|----------------|-----------------|------------------------|
| 85-8013206637C-7 | 02/15/2018 | 02/28/2023 | 501(C)(3) ORGANIZATION |
| Certificate Number | Effective Date | Expiration Date | Exemption Category |

This certifies that

STREET CORNER MINISTRIES MATTHEW 22:9
INC
FOUNDATION IN CHRIST MINISTRIES
3014 EDGEWATER DR UNIT 241
ORLANDO FL 32804-5312

Is exempt from the payment of Florida sales and use tax on real property rented, transient rental property rented, tangible personal property purchased or rented, or services purchased.



Important Information for Exempt Organizations

DR-14
R. 01/18

1. You must provide all vendors and suppliers with an exemption certificate before making tax-exempt purchases. See Rule 12A-1.038, Florida Administrative Code (F.A.C.).
2. Your *Consumer's Certificate of Exemption* is to be used solely by your organization for your organization's customary nonprofit activities.
3. Purchases made by an individual on behalf of the organization are taxable, even if the individual will be reimbursed by the organization.
4. This exemption applies only to purchases your organization makes. The sale or lease to others of tangible personal property, sleeping accommodations, or other real property is taxable. Your organization must register and collect and remit sales and use tax on such taxable transactions. Note: Churches are exempt from this requirement except when they are the lessor of real property (Rule 12A-1.070, F.A.C.).
5. It is a criminal offense to fraudulently present this certificate to evade the payment of sales tax. Under no circumstances should this certificate be used for the personal benefit of any individual. Violators will be liable for payment of the sales tax plus a penalty of 200% of the tax, and may be subject to conviction of a third-degree felony. Any violation will require the revocation of this certificate.
6. If you have questions about your exemption certificate, please call Taxpayer Services at 850-488-6800. The mailing address is PO Box 6480, Tallahassee, FL 32314-6480.

501c3 Agency or Authorized Church and Florida State Tax Exempt Agency

**MOA contract for
1 year**

**Agency provides
a feeding
program that
serves the needy
annually**



**Receives food from
Second Harvest
every 60 days and
distributes food to
the community at
least twice a month**



**Ensures that
food is
distributed
in the way
the Donor
Intended**



**Agency
Focuses on
Neighbor
Centered
Practices and
Puts the
Neighbor
First!**





Any Questions



Funding a Food Pantry

Funding Your Food Pantry

Even though a high percentage of the food you received from Second Harvest is very affordable, either free, assessed .19 a pound or part of the power purchase program, each food pantry should ensure that they have regular funding available to run their food distribution.

Funding Sources

- Budget Funding
- Donations from the community and area partners
- Fund Raising Efforts
- Grant funding acquired by the agency or food bank (when available)





Food Safety

Food Safety for Meal Programs



Current Safe Food Certification

At least one active member of the Partner Agency team must complete and maintain current Safe Food Handling Certification.

A safe food MANAGERS certificate is required for prepared meals programs



Safe Transport of Food



Agency is responsible for covering all exposed product while being transported in an unenclosed vehicle.



Agencies that receive perishable product are responsible for using a freezer blanket to ensure safe temperature in transport and during some distributions.

Capacity Building Equipment Coolers and Freezers



In order for agency to receive perishable food like fresh produce, dairy or other product that needs refrigeration, or frozen meat or meals that need to be frozen, the agency must have a refrigerator (for cold items) and a freezer (for frozen items) on site at agency.



**PRODUCT
RECALL**

Monitor Product Recalls

- **When agency receives a food recall email from the Food Bank, they must have a process in place to ensure this product is not in inventory or has not been distributed to the community.**
- **Agency can not opt out of the regular Food Recall emails that are sent regularly by the food bank.**



Food Delivery

- Agencies that distribute food using a mobile delivery model must ensure that food safety protocols are being followed to make sure food is kept safe.



Any Questions



Food Storage

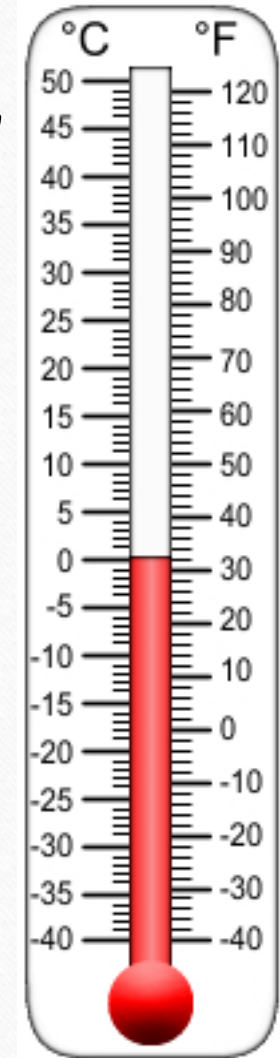


- **Agencies agree that product will not be stored in or distributed from a private residence.**
- **Any additional storage area needs to be inspected by food bank staff before use.**

Ensure Food is Secure and Stored Safely



**All Storage Areas Must be Locked
& Secured from the Public and
Temperatures need to be tracked
for both dry and cold storage
areas.**





**Quarterly Pest Control
By Certified Company**



Rotate Inventory



Non-Porous Shelving

**All food must be stored
on Non-porous
shelving to avoid
contamination**



Rules for Distribution



- All agencies must strive to provide food to anyone who visits their agency at least once regardless of where they live or their circumstances. Please avoid sending any neighbor away without any food and or resources.

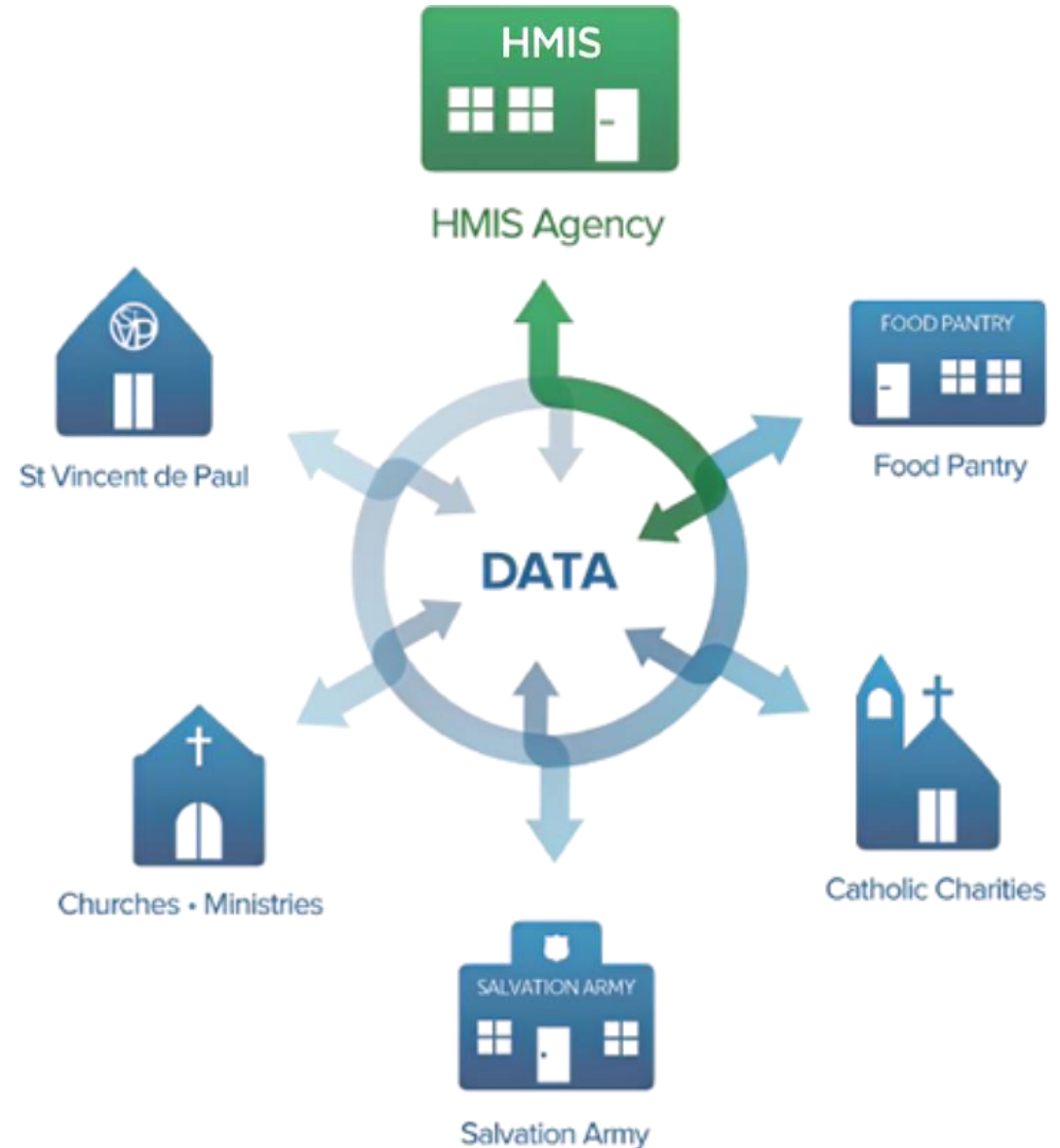
No food or non-food products received can be sold or used to barter or trade.

- **FOOD MUST BE GIVEN FREELY FOR FREE TO THOSE IN NEED**
- **FOOD CAN NOT BE USED FOR AGENCY FUNDRAISERS OR PRIVATE EVENTS.**



Distribution Tracking

- Agency can not use any data tracking program to limit the amount of food or the frequency the neighbor receives food because of "Pantry Hopping."



Feeding Volunteers/Staff In Need

- **Volunteers/Staff who are food insecure can receive food from your distribution, but they must follow same process as all other neighbors.**
- **They can't receive food at a separate time or before neighbors.**
- **Recommend distribution at the end of regular distribution.**



**Partner
Agency
should
distribute
food only in
their county**



Second Harvest
Distributes Food Across a
7 COUNTY
SERVICE AREA



**Agencies must report the number of households served
and number of people in the household served**

MONTHLY

no later than the 10th of the following month

Agencies will share Food Finder with Neighbors

https://www.feedhopenow.org/site/SPageServer/?jsessionid=00000000.app358b?NONCE_TOKEN=1077D6D1C1BA2B533971FA41630FD5DF



[ABOUT US](#) [NEWS](#) [EVENTS CALENDAR](#) [PARTNER AGENCIES](#) [CONTACT US](#)



Sign in below to manage your monthly gift or email communications

[SIGN IN »](#)

fighting hunger. feeding hope.

[HOW WE HELP](#)

[NEED HELP?](#)

[WAYS TO HELP](#)

[VOLUNTEER](#)

[DONATE](#)

WHAT'S NEW



Agencies Serving Schools

Any agencies that serve schools using product received from Second Harvest Food Bank of Central Florida must notify the Food Bank which schools they are serving, sign an agreement with Second Harvest and with the schools they are serving and report the numbers of students served in their monthly statistics.

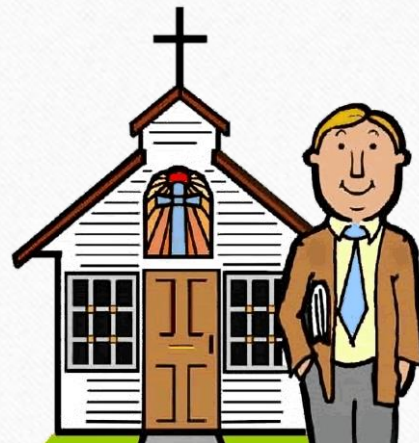




Any Questions



Neighbor Civil Rights



No Requirements for Food



Limited/or No Documentation Required from Neighbor

Birth Certificates, Social Security Numbers or passports are not allowed!

A wooden-framed sign with a white background. The word "EVERYONE" is written in large, bold, multi-colored capital letters (pink, red, orange, yellow, green, blue, purple). Below it, the words "is welcome here" are written in a black, cursive script.

EVERYONE
is welcome here

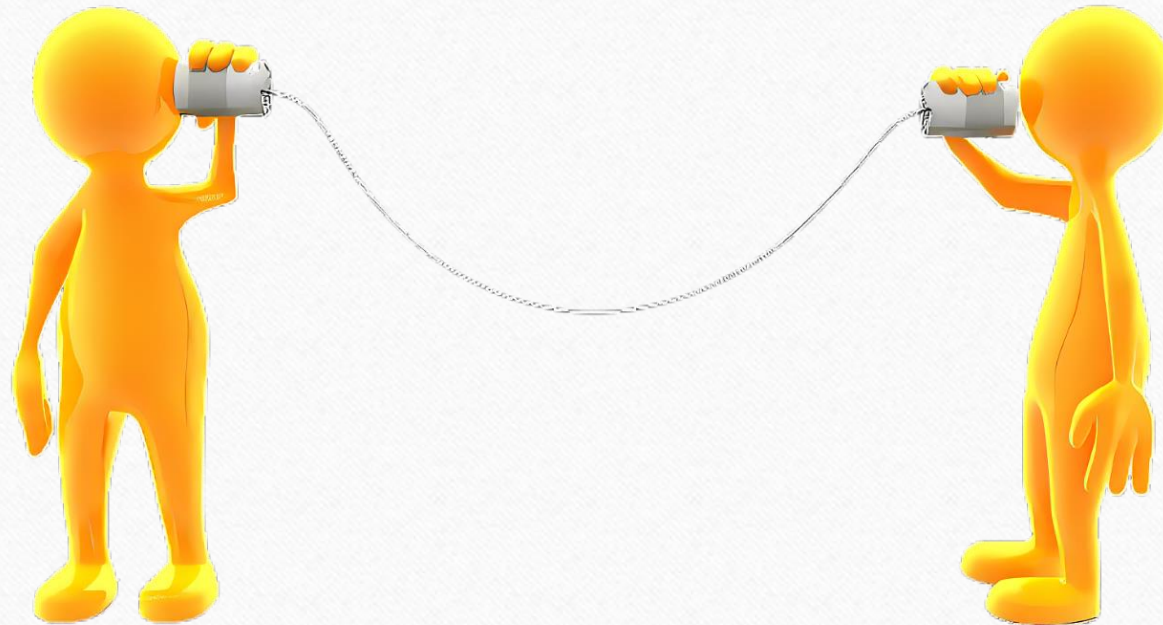
Discrimination Protected Classes

- **National Origin**
- **Color**
- **Age**
- **Race**
- **Disability**
- **Sex**



Communications

Committed to Regular Communication with the Food Bank





FOOD PANTRY

Wednesdays

10:00 a.m. – 12:00 noon

For more information or assistance outside regular hours, please call:

Grace United Methodist Church Office – 563-8917

John and Pat Dedo – 563-8447

Pastor Irene – 420-1797

Cherie Fila – 563-8225 or 282-2647

The Norway Community Food Pantry is supported by the generous donations of area churches and community members.
It is open to ALL who need assistance.

Hours of Operation

Notify SHFB in writing if/when its program changes location, highest authority, contact, shoppers, date and time of distribution, or type or size of food program.



Yearly Survey Participation



Agency Balance

Second Harvest Statements & Invoices

- Invoices with each order pick up or delivery.
- Statement mailed at the end of each month.
- Statements are available online.

- **NEW AGENCIES ARE CASH & CARRY**
- **INVOICES ARE DUE NET 30 days**

1001 Clever Road
Clermont FL 34711

Pickup Order: 03/28/2021
Pickup Time: 7:00 am
Ship Via: **Dock 2

| Product Reference | Description | Storage | Quantity | Unit | Weight | Total | Shared Maintenance | Total | Unit | Cost | Total |
|-------------------|---|--------------|----------|------|--------|--------|--------------------|---------|------|---------|-------|
| PUR-110 | Pudding Chocolate 45/3.5 oz shelf stable | Dry | 1.00 | 15 | 15.00 | \$0.00 | \$0.00 | \$9.66 | | \$9.66 | |
| PUR-1106 | Ormeal Instant Variety Pack Pouches 120 units | Dry | 2.00 | 14 | 28.00 | \$0.00 | \$0.00 | \$19.95 | | \$37.90 | |
| PUR-1142 | Hash Corned Beef 12-15oz Cans | Dry | 3.00 | 13 | 39.00 | \$0.00 | \$0.00 | \$18.79 | | \$56.37 | |
| PUR-1162 | Beans Pinto Low Sodium 24-15.5oz | Dry | 4.00 | 27 | 108.00 | \$0.00 | \$0.00 | \$13.11 | | \$52.44 | |
| PUR-1163 | Fruit Cup Peaches Diced in Juice 36-4oz | Dry | 1.00 | 10 | 10.00 | \$0.00 | \$0.00 | \$20.85 | | \$20.85 | |
| PUR-1213 | Beef Stew 12-15oz was Pur-220 | Dry | 2.00 | 14 | 28.00 | \$0.00 | \$0.00 | \$14.92 | | \$29.84 | |
| PUR-123 | Eggs, LOOSE Medium Grade "A" 15 DZ | Refrigerated | 3.00 | 19 | 57.00 | \$0.00 | \$0.00 | \$20.77 | | \$62.31 | |
| PUR-1234 | Noodles Ramen Chicken 24-3oz = Pur-168 | Dry | 1.00 | 5 | 5.00 | \$0.00 | \$0.00 | \$4.76 | | \$4.76 | |
| PUR-1242 | Pasta Penne Rigate 20-1lb = PUR-1323 | Dry | 4.00 | 21 | 84.00 | \$0.00 | \$0.00 | \$10.05 | | \$52.20 | |
| PUR-1265 | Fruit Cup Mixed Fruit in Juice 36-4oz | Dry | 1.00 | 10 | 10.00 | \$0.00 | \$0.00 | \$20.85 | | \$20.85 | |
| PUR-1266 | Chicken w / Rice in Mushroom Sauce 24-7.25oz | Dry | 1.00 | 14 | 14.30 | \$0.00 | \$0.00 | \$18.33 | | \$18.33 | |
| PUR-1306 | Ravioli Beef 24-15oz EZ Open = Pur-544 | Dry | 4.00 | 27 | 108.00 | \$0.00 | \$0.00 | \$21.18 | | \$84.72 | |
| PUR-1314 | Chicken N Dumplings 12-15oz = PUR-326 | Dry | 3.00 | 13 | 39.00 | \$0.00 | \$0.00 | \$10.19 | | \$30.57 | |
| PUR-1330 | Garden of Eatin' On 18-3.75oz E20 | Dry | 2.00 | 5 | 10.00 | \$0.00 | \$0.00 | \$14.87 | | \$29.74 | |
| PUR-213 | Peaches Sliced 12/15oz Light Syrup = Pur-48 | Dry | 2.00 | 14 | 28.40 | \$0.00 | \$0.00 | \$11.41 | | \$22.82 | |
| PUR-240 | Meatballs 1oz Italian Style 10lb box | Frozen | 2.00 | 10 | 20.00 | \$0.00 | \$0.00 | \$30.01 | | \$60.02 | |
| PUR-242 | Potatoes Instant Mashed 12/13.3oz = PUR-1319 | Dry | 3.00 | 12 | 36.00 | \$0.00 | \$0.00 | \$17.11 | | \$51.33 | |
| PUR-261 | Peas Blackeye 12/15oz cans = PUR-1228 | Dry | 2.00 | 26 | 52.00 | \$0.00 | \$0.00 | \$9.68 | | \$19.36 | |
| PUR-283 | Com Dogs All Meat | Frozen | 1.00 | 6 | 6.00 | \$0.00 | \$0.00 | \$22.99 | | \$22.99 | |
| PUR-295 | Pear Halves in Light Syrup 12/15oz = PUR-1227 | Dry | 2.00 | 12 | 24.00 | \$0.00 | \$0.00 | \$10.76 | | \$21.52 | |
| PUR-395 | Rice Brown 24-1lb = Pur-1161 | Dry | 2.00 | 24 | 48.00 | \$0.00 | \$0.00 | \$15.16 | | \$30.32 | |
| PUR-56 | Fish Tapa Pilets Brn/Gls 3-5oz 10 lb box | Frozen | 2.00 | 21 | 42.00 | \$0.00 | \$0.00 | \$33.27 | | \$66.54 | |

Orlando FL 32805
(407) 295-5009

Friday, April 1, 2022

LE9696A Real Life Christian Church
Accounts Payable
12629 US-27
Clermont FL 34711

REMIT TO:
Second Harvest Food Bank of Cent FL
411 Mercy Drive
Orlando FL 32805

| ORDERS | | | PAYMENTS | | | GRANTS | | BALANCE |
|----------------|-----------|------------|----------|---------|----------|---------|---------------|-------------|
| Date | Reference | Amount | Date | Check # | Discount | Applied | Total Applied | |
| 08/31/2021 | 622990 | \$110.77 | | | | | | \$110.77 |
| 09/14/2021 | 624235 | \$1,542.97 | | | | | | \$1,542.97 |
| 09/28/2021 | 626267 | \$1,141.00 | | | | | | \$1,141.00 |
| 10/12/2021 | 627826 | \$1,246.38 | | | | | | \$1,246.38 |
| 10/26/2021 | 629987 | \$2,468.88 | | | | | | \$2,468.88 |
| 11/09/2021 | 631630 | \$2,300.87 | | | | | | \$2,300.87 |
| 11/23/2021 | 634167 | \$1,872.13 | | | | | | \$1,872.13 |
| Total Balance: | | | | | | | | \$10,362.70 |

| CURRENT | OVER 30 | OVER 60 | OVER 90 | OVER 120 | TOTAL DUE |
|---------|---------|---------|---------|-------------|-------------|
| \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$10,362.70 | \$10,362.70 |

Please remember to put your AGENCY NUMBER or INVOICE NUMBER on your check. Thank you.



Agency Monitoring



Food Bank Visits and Inspections

- Yearly Monitoring and Year Planning by Food Bank
- Periodic Drop Ins for Support
- Meetings to address compliance issues



Any Questions

Additional Programs & Opportunities





SNAP OUTREACH



SWAP

SUPPORTING • WELLNESS • AT • PANTRIES

GREEN

Choose often; low in saturated fat, sodium and sugar; supports health

YELLOW

Choose sometimes; medium levels of fat, sodium or sugar; can contribute to good health

RED

Choose rarely; high levels of fat, sodium

Service Insights on Meal Connect Training



Care
Serv
Food



Next Steps in Partnership

New Agency Onboarding Check List

- **Site Visit** ☒
- **Orientation at Food Bank** ☒
- **“How To...” Zoom Training with Coordinators**
- **Shopper Training (for Orlando Warehouse Agencies)**
- **Warehouse Tours (Volusia, Brevard and Marion Agencies)**
- **First Shopping Appointment Tour (Orlando)**
- **Sign Memorandum of Agreement**

Meetings to learn HOW TO ...



**Make an
appointment to get
food**



**Place an order for
food**



**How to input
Statistics**



**First Time
Distribution Tips**



Monitoring FAQs

Coming Soon!

Partner Agency Training Zone



Training and Enrichments

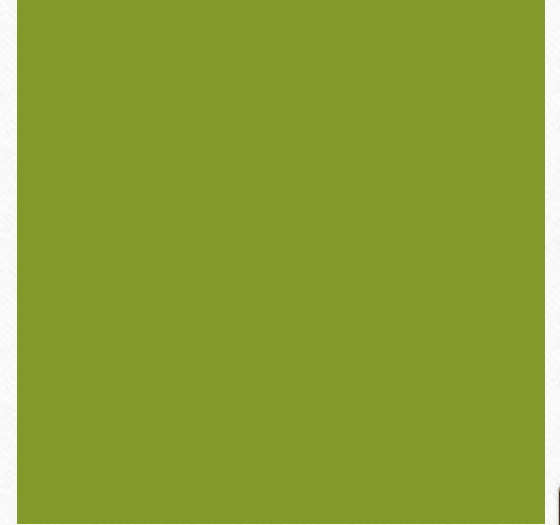
Orientations

- Food Bank University**
- Safe Food Handling Certification**
- Safe Food Handling 101**
- Service Insights**
- Nutritious Pantry/Client Choice**
- Shopper Training**
- Mobile Drop Distribution**

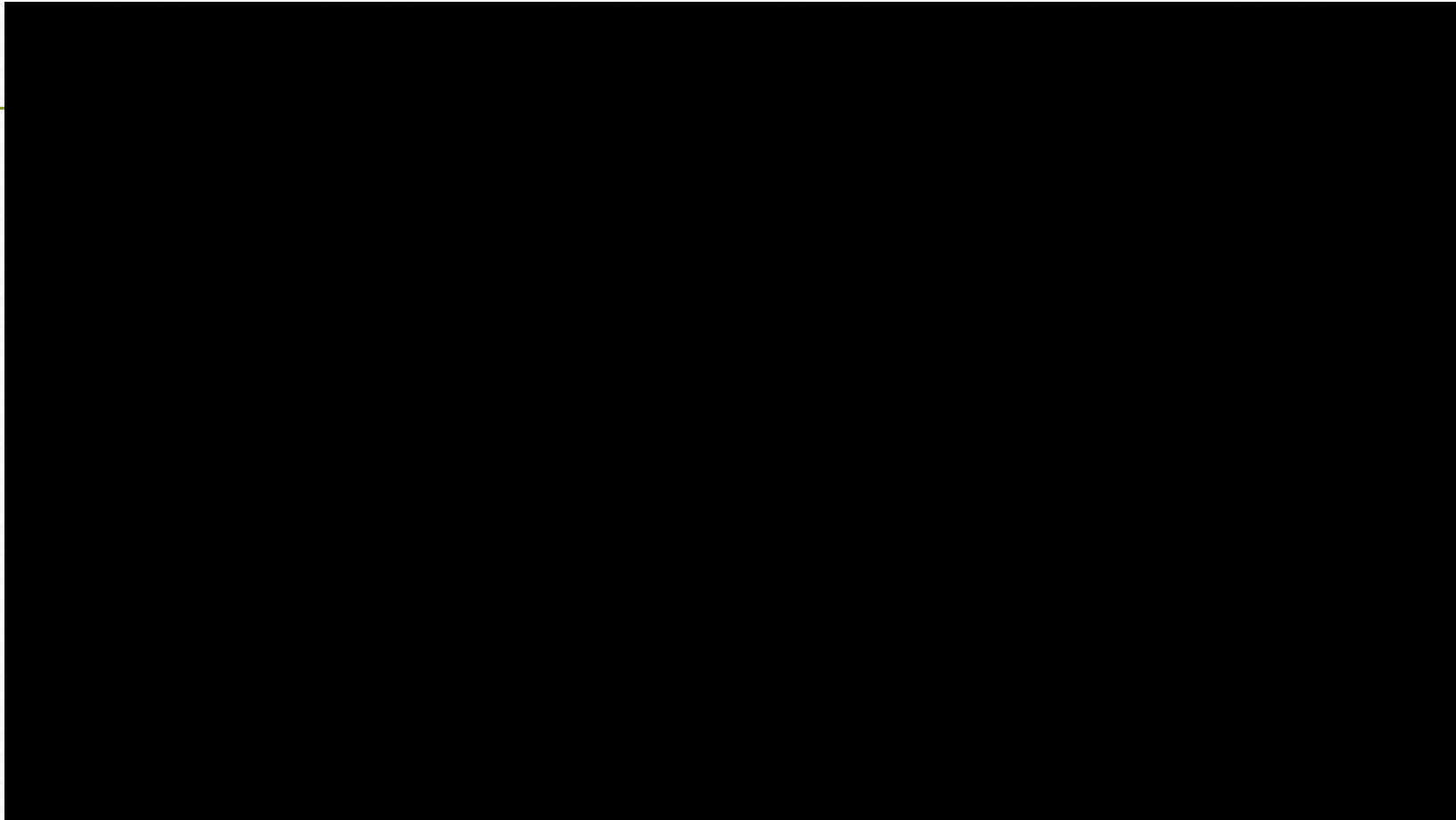
SNAP Education

- Civil Rights**
- Grant Writing**
- Volunteer Recruitment**
- Customer Service 101**
- Advocacy**

Partner Agency County Town Halls



The Impact of Neighbors Voices





B B C