

# Community Resource Website Survey

We need your input to understand how agencies connect neighbors to community resources, including how they use referral websites and other tools. With many new technologies added in recent years, we want to learn what our network is using today and how we can best support you.

Please share your perspective by taking this 5-minute survey for a chance to win a \$25 gift card. Scan the QR code below to get started!



In the survey, we are asking about your organization's use of the following resource websites:

- FindHelp
  - This is a publicly accessible community resource directory ([findhelp.org](http://findhelp.org)). Community members or organizations can use it to search for resources and make referrals. Some organizations pay to brand this website for their own. For example, AdventHealth has a branded version of FindHelp called "Whole Health Hub."
- Unite Us
  - This is a private community resource directory available to community organizations who have a membership/login on the site. Organizations using the site have the ability to make and receive community resource referrals.
- Wellsky
  - This is a private community resource directory available to community organizations who have a membership/login on the site. Organizations using the site have the ability to make and receive community resource referrals.
- 211
  - This is a community resource directory available to community members via phone hotline, text message platform, and website. Community members can search for resources for their needs.
- HMIS (Homeless Management Information System)
  - This is a website specifically for organizations engaged in homeless services programs. It is overseen by the local Continuum of Care and can only be used by organizations with an active license.