

Service Insights on MealConnect (SIMC) is a recommended digital distribution and intake software that is also **FREE no-cost system available to all partner agencies**

It is an easy-to-use, web-based platform, meaning that it can be accessed from virtually any device. It helps agencies track neighbor visits and manage intake in a more organized way and can be used on almost any device. It keeps each agency's neighbor information private while still allowing secure reporting and insights at a broader level. We can get a better understanding on what is driving food insecurity and what our neighbors need. It also means faster service and no more giant paper binders or outdated databases!

What you need to know:

1

When neighbors visit your distribution, you can collect important data with customizable intake questions. This data is stored securely for an easy and quicker check-in process when they return.

Basic Information

*First Name Middle Name (Initial) *Last Name

*This is required *This is required *This is required

Suffix: Anonymous

*Date of Birth OR *Age

*This is required *This is required

Contact

Gender Identity

Race / Ethnicity

Household

How many people in your household, **not including yourself**, will benefit from the services provided today?

Adults (18-99 yrs) Children (0-17 yrs) Seniors (60+ yrs)

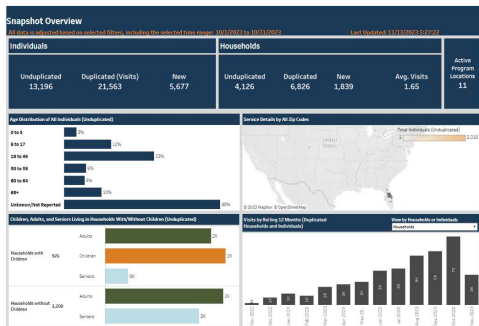
SNAP Benefits

Other Government Programs

Employment Status

Living Situation

Language(s)



Data turns into beautiful and insightful reports about your community and their needs. This helps with funding and advocacy for our agencies!

2



3

So many additional features including Grant-funded Technology, Offline Access, Reservations, Duplicate Management, TEFAP reporting, data exports, and the ability to assign individual and scannable cards to neighbors.

**Have questions?
 Want to Join?**

Please contact our **Service Insights Specialist** at
 Second Harvest Food Bank
 of Central Florida

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